

What we do matters.

For 165 years we have valued our clients
and shown that they matter to us.

We care *for* them.

We care *about* them.

We collaborate.

We are creative.

We are resolute.

We provide the very best care for every person.

Every. Single. Day.

In a landscape that changes dramatically in the blink
of an eye, **Provident Behavioral Health matters.**

*Executive Director Kevin Drollinger
shares his community pride in
Provident's work.*



How we provide help and hope

		Ages
Office-based and Telehealth Counseling	Three offices in St. Louis City, South, and West counties plus telehealth make our services accessible to anyone.	2+
Access Center	The Access Center allows clients to quickly be seen for urgent mental health concerns. A \$5 same-week appointment with a Master's-level counseling intern can keep someone out of the emergency department.	5+
Psychiatric Services	Medication management is an important part of many clients' healing journey. Psychiatric Mental Health Nurse Practitioners are available in person or via telehealth.	5+
Crisis Services	Provident answers the 988 suicide prevention lifeline 24/7 and offers Survivors of Suicide support groups twice a month.	All
Older Adult Behavioral Health	Provident's TeleHope program makes outgoing supportive calls to older adults and offers a TeleHelp hotline to their caregivers. Partnerships with prominent older adult-serving agencies helps us bring the services without barriers.	55+
Mary Ryder Home	We continue the legacy of providing compassionate care for older adult women in our Intensive Residential Treatment Setting.	55+
School-Aged Behavioral Health	Behavioral Health Intervention Specialists and therapists provide school-based services in seven different school districts, supporting youth as well as educators and administrators.	5-18
Community Outreach & Education	Provident's Behavioral Health Outreach Specialist offers community education and outreach to the faith and nonprofit communities.	All

Listen to LaTanya Macken, LPC, Associate Director of Programs to learn more about our programs



How do we ensure access for all?

Adults Sliding Fee **Telehealth**
 School-based **Youth** Variable hours
Accessibility **Inclusivity** Older Adults **In-office**
Compassion **Community-based**
Donors Equity **Insurance** Telephone **Grants**
Residential Community Partnerships

Access for ALL is our strategic priority.

How we support St. Louis and beyond

Telling the rich story of Provident

Missouri, we are here for you.

Provident Behavioral Health began making an impact on the St. Louis community in 1860, the same year Abraham Lincoln was elected president and the Pony Express was established. Provident has weathered uncertain times repeatedly, always meeting the most pressing needs

of the community. We were an original founding agency of the Community Fund, the precursor of the United Way of Greater St. Louis. Provident leaders helped found the Brown School of Social Work at Washington University, and the Urban League, and Visiting Nurse Association began as Provident programs.

Today, we believe a mental health crisis is at hand. We are poised to address the diverse and unique needs of any individual who reaches out for help. We are a proud St. Louis agency and our reach includes St. Louis City, St. Louis County, Jefferson County, and across the state of Missouri.

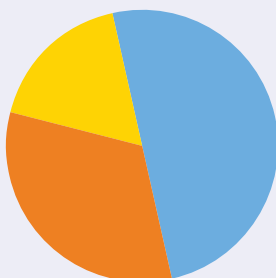
Bob Wagner, Board Vice Chair, shares Provident's rich history



Who are our clients?

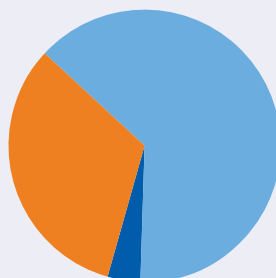
Simply put, we welcome anyone aged 2+ who needs quality behavioral health care. We aim to provide the most financially and logistically accessible services that are offered via multiple service delivery models.

Clients Served by Annual Household Income
(when disclosed)



32.7%	<\$30,000
17.5%	\$30,000-\$49,000
49.8%	>\$50,000

Clients Served by Gender Identity



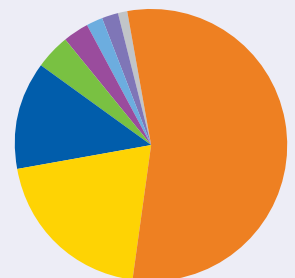
32.5%	Male
63.8%	Female
3.7%	Other

Clients Served by Age



39.3%	Youth 2-19
47.9%	Adults 20-54
12.8%	Older Adults 55+

Clients Served by Race



58.3%	White/Caucasian
18.2%	Black/African American
13.8%	Unknown
3.3%	Hispanic/Latinx
2.8%	Bi-Racial/Multi-Racial
2.3%	Other/Decline
1.1%	Asian
.2%	Native American/Alaskan

How we lead

MISSION

Building brighter futures through exceptional behavioral health services, especially for those with the greatest need

VISION

Mentally healthy communities through quality behavioral health services accessible to all

VALUES

Accessibility
Integrity
Inclusivity



One of our most famous Missourians, Mark Twain, made a thoughtful and timely observation when he said, “History does not repeat itself, but it often rhymes.”

We are indeed in the midst of an historic time that many of us see as chaotic, unpredictable, and changing daily. When one overlays that with the increasing trend that promotes behavioral health services, it translates into an unprecedented demand for community and individual behavioral health supports and intervention.

The great news for all of us is that the vision and generosity of our funders, Board, volunteers, staff and the community as a whole allows us to continue to move forward today and into the future. The information in this profile highlights many recent accomplishments, and reveals a rich set of tailored, relevant, highly accountable services to help thousands of members of our community.

Since 1860 Provident has survived—and thrived—through a Civil War, two worldwide pandemics, two world wars and countless other societal innovations and changes. Provident has stood tall during all of these, and thanks to all of you we’ll continue to do so for generations to come.

I/we are immensely proud to have a role in this generation of Provident’s rich history and invite you to connect with us as we care, collaborate and create to make our world a better place for all.

A handwritten signature in black ink, reading "Kevin Drollinger".

Kevin Drollinger

President and Executive Director



I spent countless hours of my professional career inside the walls of emergency departments and had a front-row seat to the devastation that mental illness can have on individuals and families. Oftentimes, physical ailments were easier to care for than mental health issues.

I knew I wanted to spend my retirement years giving back to the community and supporting mental wellness. It was serendipity that Provident Behavioral Health and I found each other. As board chair I continuously learn something new and remarkable about this agency and the services it offers to our community. Our top-notch clinical and administrative teams, Board of Directors, and Advisory Council, paired with robust data management make a formidable team that is dedicated to continuous quality improvement. I couldn’t be more proud to lead this team of passionate caregivers to make our community safer and healthier.

We do believe that mental wellness is the foundation of a life well-lived, and Provident Behavioral Health is well positioned to lead individuals and families to that foundation. Whether you seek our services in one of our offices, in our co-located community settings, or via telehealth or telephone, you will find that all are welcome here. For those aged two to one hundred years old, we have a program for you.

A handwritten signature in black ink, reading "Marianne Fournie".

Marianne Fournie, RN

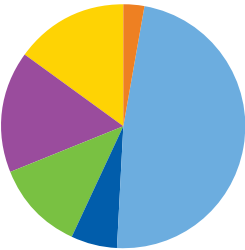
Board Chair

How we financially manage

2024 Financial Statement

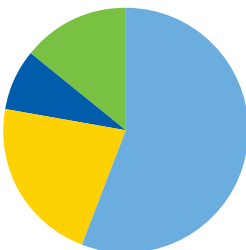


2024 Provident Revenues



Corporations	\$217,947
Fee for Service	\$3,706,322
Foundations	\$471,572
Individuals	\$912,664
State/Local Government	\$1,276,754
United Way	\$1,208,510
Total	\$7,793,769

2024 Provident Expenses



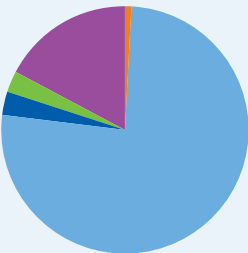
Counseling & Psychiatric Services	\$4,636,009
Crisis Services	\$1,795,808
Fundraising	\$681,693
Management & General	\$1,213,985
Total	\$8,327,495

Change in net assets before other changes	(\$533,726)
Investment gain (loss) in excess of amounts designated for current operations	\$161,133
Net increase (decrease) in net assets	(\$279,362)
Net assets, beginning of year	\$8,110,801
Net assets, end of year	\$7,831,439

A message from Board
Treasurer Ted Williamson, CPA

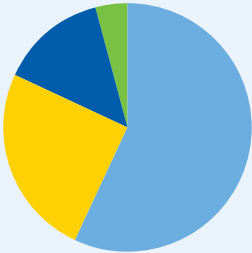


2024 Mary Ryder Home Revenues



Corporations	\$1,185
Fee for Service	\$1,302,678
Foundations	\$52,000
Individuals	\$47,373
State/Local Government	\$0
United Way	\$285,275
Total	\$1,688,511

2024 Mary Ryder Home Expenses



Intensive Residential Treatment Services	\$857,100
Occupancy	\$379,285
Management & General	\$204,571
Fundraising	\$55,510
Total	\$1,496,466

Change in net assets before other changes	\$192,045
Investment gain (loss) in excess of amounts designated for current operations	\$0
Net increase (decrease) in net assets	\$192,045
Net assets, beginning of year	\$1,878,671
Total ending net assets	\$2,070,716

How we govern

2025 Board of Directors

Marianne Fournie, *Board Chair*
Retired Director
of Clinical Operations
BJC Healthcare

Robert J. Wagner, *Vice Chair*
Partner
Thompson Coburn, LLP

Edward Lawlor, Ph.D
Immediate Past Board Chair
William E. Gordon Distinguished
Professor and Dean Emeritus
Washington University—St. Louis

Thomas E. Williamson
Treasurer
Partner, RubinBrown, LLP

Kelly Dolan, *Secretary*
Business Owner
H.S. Clay House Bed & Breakfast

Michael Girsch
Nominating Chair
Vice President of
Special Projects
St. Louis Cardinals

Theresa Menk
Development Chair
Assistant Vice Chancellor
Washington University—St. Louis

Robert Sanders
Compensation Chair
Consultant, Adjunct Professor,
Retired Centene Executive

Erica Abbett
Director of Communications
Spectrum Brands

Tom Ackerman
Sports Director
KMOX

Diane Beckerle O'Brien
Associate Teaching Professor
and MSW Program Director
University of Missouri-St. Louis

Denise Bentele
President and CEO and Owner
Common Ground Public
Relations

John Butler
Retired Partner
RubinBrown, LLP

Scott Cochran
EVP, Senior Advisor to the CEO
F&G

Renita Duncan
Partner-In-Charge,
Assurance Services
RubinBrown, LLP

John D. Elser II
Retired Edward Jones Executive

David Fleisher, Jr.
Chief Operating Officer
Quarles & Brady LLP

Adam Fournie
Analyst, Product Review
Edward Jones

Nancy Morrow-Howell, Ph.D
Director, Harvey A. Friedman
Center for Aging
Washington University—St. Louis

Jack B. Lay
Retired RGA Executive

Kimberly McBride
Principal
Edward Jones

Erick Messias, MD, MPH, Ph.D
Chair of Department of
Psychiatry and Behavioral
Neurosciences
St. Louis University School
of Medicine

James Mueller
SVP, Portfolio Financial Operations
Osprey Capital, LLC

Marcelle Pires
Vice President—Global
Customer Success
Center of Excellence
Bayer

Jill Schupp
Retired Missouri State Senator

Charles J. Wieggers
President
Triad Bank

2025 Advisory Council

Barbara Abbett, *Co-Chair*
Former Executive
Mallinckrodt

Stuart Greenbaum, Ph.D
Co-Chair
Professor Emeritus,
Olin School of Business
Washington University—St. Louis

Peter Ambrose, Jr. Ph.D
Retired Executive
Optum Behavioral Health

Gerald Early, Ph.D
Merle Kling Professor
of Modern Letters
Washington University—St. Louis

Ida Early
Retired Administrator
Washington University—St. Louis

Mike Ferman
Retired Partner & Managing Dir.
RubinBrown, LLP

Stephen E. Green
Retired Executive
Krilogy Financial, LLP

Steve D. Heitkamp
Executive Director
Horizon Hope Counseling, Inc.

Rabbi Elizabeth Hersh
Senior Rabbi
Temple Emanuel

Charles Lowenhaupt
Chairman & Partner
Lowenhaupt & Chasnoff, LLC

Marylen Mann
Chairman Emeritus
OASIS Institute

Allen Palmquist
Trust & Family Officer Advisor
Parkside Financial Bank & Trust

Linda Ray
Community Volunteer

Thomas Ray
Executive Editor
WealthCounsel, LLC

Sanford Scott
Area President
Midwest Regional Bank

Susie Sivewright
Community Volunteer

Lawrence E. Thomas
Retired Partner
Edward Jones

Henry S. Webber
Principal
Urban Impact Advisors

To learn more about
Provident's impact, watch
these mission videos:



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