

# What we do matters.

For 165 years we have valued our clients  
and shown that they matter to us.

We care *for* them.

We care *about* them.

We collaborate.

We are creative.

We are resolute.

We provide the very best care for every person.

**Every. Single. Day.**

In a landscape that changes dramatically in the blink  
of an eye, Provident Behavioral Health matters.

Executive Director Kevin Drolling  
shares his community pride in  
Provident's work.



# How we provide help and hope

Ages

<b>Office-based and Telehealth Counseling</b>	Three offices in St. Louis City, South, and West counties plus telehealth make our services accessible to anyone.	2+
<b>Access Center</b>	The Access Center allows clients to quickly be seen for urgent mental health concerns. A \$5 same-week appointment with a Master's-level counseling intern can keep someone out of the emergency department.	5+
<b>Psychiatric Services</b>	Medication management is an important part of many clients' healing journey. Psychiatric Mental Health Nurse Practitioners are available in person or via telehealth.	5+
<b>Crisis Services</b>	Provident answers the 988 suicide prevention lifeline 24/7 and offers Survivors of Suicide support groups twice a month.	All
<b>Older Adult Behavioral Health</b>	Provident's TeleHope program makes outgoing supportive calls to older adults and offers a TeleHelp hotline to their caregivers. Partnerships with prominent older adult-serving agencies helps us bring the services without barriers.	55+
<b>Mary Ryder Home</b>	We continue the legacy of providing compassionate care for older adult women in our Intensive Residential Treatment Setting.	55+
<b>School-Aged Behavioral Health</b>	Behavioral Health Intervention Specialists and therapists provide school-based services in seven different school districts, supporting youth as well as educators and administrators.	5-18
<b>Community Outreach &amp; Education</b>	Provident's Behavioral Health Outreach Specialist offers community education and outreach to the faith and nonprofit communities.	All

Listen to LaTanya Mackey, LPC, Associate Director of Programs to learn more about our programs



## How do we ensure access for all?

**Adults Sliding Fee Telehealth**  
 School-based **Youth Variable hours**  
**Accessibility Inclusivity Older Adults In-office**  
**Compassion Community-based**  
**Donors Equity Insurance Telephone Grants**  
**Residential Community Partnerships**

**Access for ALL is our strategic priority.**

# How we support St. Louis and beyond

## Telling the rich story of Provident

Missouri, we are here for you.

Provident Behavioral Health began making an impact on the St. Louis community in 1860, the same year Abraham Lincoln was elected president and the Pony Express was established. Provident has weathered uncertain times repeatedly, always meeting the most pressing needs

of the community. We were an original founding agency of the Community Fund, the precursor of the United Way of Greater St. Louis. Provident leaders helped found the Brown School of Social Work at Washington University, and the Urban League, and Visiting Nurse Association began as Provident programs.



Today, we believe a mental health crisis is at hand. We are poised to address the diverse and unique needs of any individual who reaches out for help. We are a proud St. Louis agency and our reach includes St. Louis City, St. Louis County, Jefferson County, and across the state of Missouri.

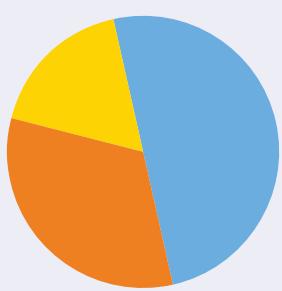
*Bob Wagner, Board Vice Chair, shares Provident's rich history*



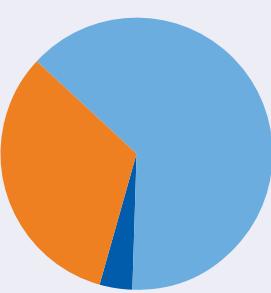
## Who are our clients?

Simply put, we welcome anyone aged 2+ who needs quality behavioral health care. We aim to provide the most financially and logically accessible services that are offered via multiple service delivery models.

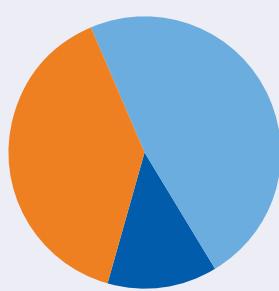
**Clients Served by Annual Household Income (when disclosed)**



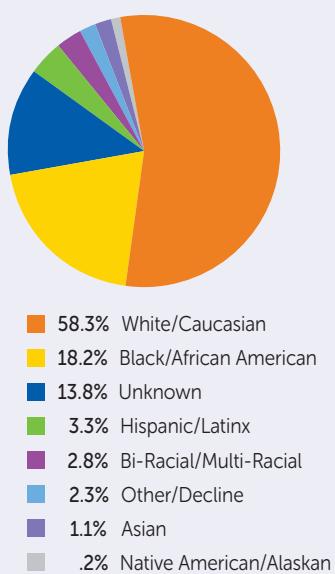
**Clients Served by Gender Identity**



**Clients Served by Age**



**Clients Served by Race**



# How we lead

## MISSION

Building brighter futures through exceptional behavioral health services, especially for those with the greatest need

## VISION

Mentally healthy communities through quality behavioral health services accessible to all

## VALUES

Accessibility  
Integrity  
Inclusivity



One of our most famous Missourians, Mark Twain, made a thoughtful and timely observation when he said, "History does not repeat itself, but it often rhymes."

We are indeed in the midst of an historic time that many of us see as chaotic, unpredictable, and changing daily. When one overlays that with the increasing trend that promotes behavioral health services, it translates into an unprecedented demand for community and individual behavioral health supports and intervention.

The great news for all of us is that the vision and generosity of our funders, Board, volunteers, staff and the community as a whole allows us to continue to move forward today and into the future. The information in this profile highlights many recent accomplishments, and reveals a rich set of tailored, relevant, highly accountable services to help thousands of members of our community.

Since 1860 Provident has survived—and thrived—through a Civil War, two worldwide pandemics, two world wars and countless other societal innovations and changes. Provident has stood tall during all of these, and thanks to all of you we'll continue to do so for generations to come.

I/we are immensely proud to have a role in this generation of Provident's rich history and invite you to connect with us as we care, collaborate and create to make our world a better place for all.

A handwritten signature in black ink, appearing to read "Kevin Drollinger".

**Kevin Drollinger**  
President and Executive Director



I spent countless hours of my professional career inside the walls of emergency departments and had a front-row seat to the devastation that mental illness can have on individuals and families. Oftentimes, physical ailments were easier to care for than mental health issues.

I knew I wanted to spend my retirement years giving back to the community and supporting mental wellness. It was serendipity that Provident Behavioral Health and I found each other. As board chair I continuously learn something new and remarkable about this agency and the services it offers to our community. Our top-notch clinical and administrative teams, Board of Directors, and Advisory Council, paired with robust data management make a formidable team that is dedicated to continuous quality improvement. I couldn't be more proud to lead this team of passionate caregivers to make our community safer and healthier.

We do believe that mental wellness is the foundation of a life well-lived, and Provident Behavioral Health is well positioned to lead individuals and families to that foundation. Whether you seek our services in one of our offices, in our co-located community settings, or via telehealth or telephone, you will find that all are welcome here. For those aged two to one hundred years old, we have a program for you.

A handwritten signature in black ink, appearing to read "Marianne Fournie".

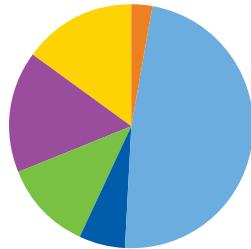
**Marianne Fournie, RN**  
Board Chair

# How we financially manage

## 2024 Financial Statement

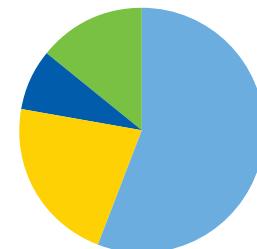


### 2024 Provident Revenues



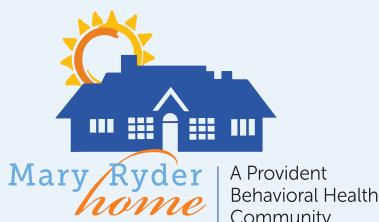
Corporations	\$217,947
Fee for Service	\$3,706,322
Foundations	\$471,572
Individuals	\$912,664
State/Local Government	\$1,276,754
United Way	\$1,208,510
<b>Total</b>	<b>\$7,793,769</b>

### 2024 Provident Expenses

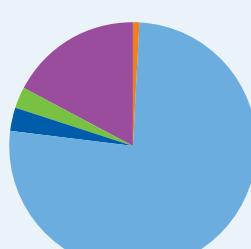


Counseling & Psychiatric Services	\$4,636,009
Crisis Services	\$1,795,808
Fundraising	\$681,693
Management & General	\$1,213,985
<b>Total</b>	<b>\$8,327,495</b>

A message from Board Treasurer Ted Williamson, CPA

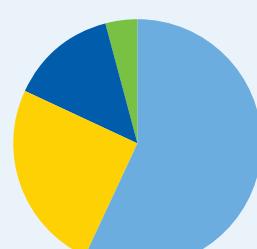


### 2024 Mary Ryder Home Revenues



Corporations	\$1,185
Fee for Service	\$1,302,678
Foundations	\$52,000
Individuals	\$47,373
State/Local Government	\$0
United Way	\$285,275
<b>Total</b>	<b>\$1,688,511</b>

### 2024 Mary Ryder Home Expenses



Intensive Residential Treatment Services	\$857,100
Occupancy	\$379,285
Management & General	\$204,571
Fundraising	\$55,510
<b>Total</b>	<b>\$1,496,466</b>

Change in net assets before other changes	\$192,045
Investment gain (loss) in excess of amounts designated for current operations	\$0
Net increase (decrease) in net assets	\$192,045
Net assets, beginning of year	\$1,878,671
<b>Total ending net assets</b>	<b>\$2,070,716</b>

# How we govern

## 2025 Board of Directors

### **Marianne Fournie, Board Chair**

Retired Director  
of Clinical Operations  
BJC Healthcare

### **Robert J. Wagner, Vice Chair**

Partner  
Thompson Coburn, LLP

### **Edward Lawlor, Ph.D**

Immediate Past Board Chair  
William E. Gordon Distinguished  
Professor and Dean Emeritus  
Washington University-St. Louis

### **Thomas E. Williamson**

Treasurer  
Partner, RubinBrown, LLP

### **Kelly Dolan, Secretary**

Business Owner  
H.S. Clay House Bed & Breakfast

### **Michael Girsch**

Nominating Chair  
Vice President of  
Special Projects  
St. Louis Cardinals

### **Theresa Menk**

Development Chair  
Assistant Vice Chancellor  
Washington University-St. Louis

### **Robert Sanders**

Compensation Chair  
Consultant, Adjunct Professor,  
Retired Centene Executive

### **Erica Abbott**

Director of Communications  
Spectrum Brands

### **Tom Ackerman**

Sports Director  
KMOX

### **Diane Beckerle O'Brien**

Associate Teaching Professor  
and MSW Program Director  
University of Missouri-St. Louis

### **Denise Bentele**

President and CEO and Owner  
Common Ground Public  
Relations

### **John Butler**

Retired Partner  
RubinBrown, LLP

### **Scott Cochran**

EVP, Senior Advisor to the CEO  
F&G

### **Renita Duncan**

Partner-In-Charge,  
Assurance Services  
RubinBrown, LLP

### **John D. Elser II**

Retired Edward Jones Executive

### **David Fleisher, Jr.**

Chief Operating Officer  
Quarles & Brady LLP

### **Adam Fournie**

Analyst, Product Review  
Edward Jones

### **Nancy Morrow-Howell, Ph.D**

Director, Harvey A. Friedman  
Center for Aging  
Washington University-St. Louis

### **Jack B. Lay**

Retired RGA Executive

### **Kimberly McBride**

Principal  
Edward Jones

### **Erick Messias, MD, MPH, Ph.D**

Chair of Department of  
Psychiatry and Behavioral  
Neurosciences  
St. Louis University School  
of Medicine

### **James Mueller**

SVP, Portfolio Financial Operations  
Osprey Capital, LLC

### **Marcelle Pires**

Vice President—Global  
Customer Success  
Center of Excellence  
Bayer

### **Jill Schupp**

Retired Missouri State Senator

### **Charles J. Wiegers**

President  
Triad Bank

## 2025 Advisory Council

### **Barbara Abbott, Co-Chair**

Former Executive  
Mallinckrodt

### **Stuart Greenbaum, Ph.D**

Co-Chair  
Professor Emeritus,  
Olin School of Business  
Washington University-St. Louis

### **Peter Ambrose, Jr. Ph.D**

Retired Executive  
Optum Behavioral Health

### **Gerald Early, Ph.D**

Merle Kling Professor  
of Modern Letters  
Washington University-St. Louis

### **Ida Early**

Retired Administrator  
Washington University-St. Louis

### **Mike Ferman**

Retired Partner & Managing Dir.  
RubinBrown, LLP

### **Stephen E. Green**

Retired Executive  
Kriology Financial, LLP

### **Steve D. Heitkamp**

Executive Director  
Horizon Hope Counseling, Inc.

### **Rabbi Elizabeth Hersh**

Senior Rabbi  
Temple Emanuel

### **Charles Lowenhaupt**

Chairman & Partner  
Lowenhaupt & Chasnoff, LLC

### **Marylen Mann**

Chairman Emeritus  
OASIS Institute

### **Allen Palmquist**

Trust & Family Officer Advisor  
Parkside Financial Bank & Trust

### **Linda Ray**

Community Volunteer

### **Thomas Ray**

Executive Editor  
WealthCounsel, LLC

### **Sanford Scott**

Area President  
Midwest Regional Bank

### **Susie Sivewright**

Community Volunteer

### **Lawrence E. Thomas**

Retired Partner  
Edward Jones

### **Henry S. Webber**

Principal  
Urban Impact Advisors

To learn more about  
Provident's impact, watch  
these mission videos:



# Provident Behavioral Health

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