We provide access to quality behavioral health care by removing stigma and barriers to care.

We offer comprehensive, high-quality services and behavioral health expertise for people of all ages and of any socioeconomic status.

We support the community by being a thought leader, encouraging strong partnerships, and providing high-quality training opportunities.

We do all of these things because the need is great.

In 2020 we served 63,145 individuals. Nearly half had a household income less than $30,000.

We offered clinical services in three counseling offices, eleven schools, one hospital and one health department.

We transitioned to telemental health.

We offered afterschool programming in eleven schools through in-person, virtual and hybrid formats.

We doubled our 24/7 crisis room staff, who are trained to answer every type of crisis call.

We kept our most vulnerable older adult population healthy and supported.

We did all of this during a global pandemic with no interruption.

We inspired hope.
Provident Behavioral Health and Mary Ryder Home joined in late 2019. It makes sense on so many levels: both agencies have long, rich histories of helping those most in need in the St. Louis Community. Every resident of Mary Ryder Home has at least one mental health diagnosis, and compassionate, high-quality care has always been the mission of both agencies. While joined as one agency, both entities retained their original 501c3 and have separate financial data.

**Provident**

**2020 Revenues**
- United Way: $1,628,652
- Foundations: $478,748
- Corporations: $238,270
- Individuals: $710,972
- State/Local Government*: $1,544,297
  - Federal Government: $0
- Fee for Service: $1,665,291
- Total: $6,266,230

*Children's Service Fund $867,813
ARCHS $586,990
United Way $520,173
Foundations $108,833
Corporations $16,329
Individuals $50,287
State/Local Government*: $7,500
Federal Government* $225,900
Fee for Service $1,006,471
Total $1,990,943

*PPP Loan Forgiveness

**2020 Expenses**
- Counseling: $2,106,633
- Afterschool: $791,546
- Crisis Services: $1,342,151
- Management & General: $743,155
- Fundraising: $508,013
- Total: $5,491,498

Operating Surplus: $774,731
Investment Gain (Loss) in Excess of Amounts Designated for Operations: $230,148
Pension-Related Changes: $(637,630)
Loss on Disposal of Fixed Assets: $(15,317)
Total Beginning Net Assets: $1,245,419
Total Ending Net Assets: $2,474,453
Change in Net Assets: $351,932

Financial information is based on unrestricted net assets without donor restrictions.

**Mary Ryder Home**

**2020 Revenues**
- United Way: $520,173
- Foundations: $108,833
- Corporations: $16,329
- Individuals: $50,287
- State/Local Government: $7,500
- Federal Government: $225,900
- Fee for Service: $1,006,471
- Total: $1,935,493

**2020 Expenses**
- Resident Services: $1,841,238
- Management & General: $84,612
- Fundraising: $65,094
- Total: $1,990,944

Operating Surplus: $(55,451)
Investment Gain (Loss) in Excess of Amounts Designated for Operations: $3,329
Pension-Related Changes: $0
Loss on Disposal of Fixed Assets: $0
Total Beginning NetAssets: $2,526,575
Total Ending Net Assets: $2,474,453
Change in Net Assets: $(52,122)

Financial information is based on unrestricted net assets without donor restrictions.
Mary Ryder Home residents have on average:

- **Mental Health Counseling**: 1,550 individuals found accessible and convenient therapy in over 14 locations, plus telehealth
- **Psychiatric Services**: 632 individuals were served through this program that addresses the local and state-wide challenge of accessing psychiatric care
- **Crisis Services**: 60,287 people were helped by our free 24/7 hotlines and crisis services, finding support during a most difficult time in their lives
- **Afterschool Programming**: 607 youth were offered academic, social and emotional supports
- **Mary Ryder Home**: 69 women were provided compassionate care that kept them safe and healthy
- **Advocacy**: provided thought leadership on 9 nonprofit coalitions

**How We Inspire HOPE**

**Of Provident clients:**

- **84%** rate of retention of counseling clients once they have started treatment
- **70%** of adults clients who first exhibited suicidal urges have decreased urges after receiving counseling services
- **4.74** on a scale of 5 counseling clients report being treated with dignity and respect
- **90%** of crisis hotline callers report feeling better after talking to a crisis worker
- **94%** of psychiatric services clients report making progress towards their treatment goals
- **71%** of Afterschool kids said Afterschool give-back activities have helped them to feel better about themselves because they help others
- **1,329** Social Emotional Learning lessons provided to Afterschool youth
- **4,654** crisis hotline calls answered each month
- **1,288** emergency rescues provided through partnership with crisis workers and emergency personnel

**Mental Health Counseling**
1,550 individuals found accessible and convenient therapy in over 14 locations, plus telehealth

**Psychiatric Services**
632 individuals were served through this program that addresses the local and state-wide challenge of accessing psychiatric care

**Crisis Services**
60,287 people were helped by our free 24/7 hotlines and crisis services, finding support during a most difficult time in their lives

**Afterschool Programming**
607 youth were offered academic, social and emotional supports

**Mary Ryder Home**
69 women were provided compassionate care that kept them safe and healthy

**Advocacy**
provided thought leadership on 9 nonprofit coalitions
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