Our Mission
Building brighter futures through exceptional behavioral health services, especially for those with the greatest need.

The People We Serve

CRISIS SERVICES
The man on the other end of the line is panicked, sharing irrational thoughts interspersed with cries of anguish. He’s had a hard year that has included job loss and the stress of the pandemic, plus difficulty managing his decades-long struggle with anxiety. He’s talking about his plans for suicide.

COUNSELING AND PSYCHIATRIC SERVICES
A young woman sits in her therapist’s office and hangs her head in exhaustion. She was in high school when the Michael Brown case happened and is feeling dread settling into the pit of her stomach during the recent social unrest in the community. She frequently wakes up wondering, “What will tomorrow bring?”

AFTERSCHOOL PROGRAM
A six year old in a Spiderman t-shirt raises his hand as he sits among his friends who also stay after school to have a safe place to be until they go home. The Afterschool employee has just asked what they would like to choose as the focus of their community improvement project, which made him think of the mommies and grandmamas who cried in the street last fall when a neighbor child was caught in crossfire.

"Let’s make a poster about how we can be superheroes and keep each other safe.”

MARY RYDER HOME
A seventy year-old woman has just finished her meal. She heads up to the medication room to get her afternoon dose before her afternoon appointment with the eye doctor. Later, she’ll join her book club and other planned activities. As she lays down that night she thinks back to previous group homes and even a brief time when she was homeless, and she asks herself “Where would I be without this home?”

Provident Behavioral Health has been a source of support and care in this community for 160 years. We truly make a measurable difference to those we serve each and every day, and we have no intention of slowing down. We have increased the ways in which we serve so we can truly meet the needs of every individual, no matter what their situation may be.

—Jack Lay, Board Chair

Providing exceptional services for those most in need is what Provident Behavioral Health does best. This has been our legacy through the decades, and will continue to be our vision for decades to come. We experienced tremendous growth in our service reach this past year, all in the name of increasing access to exceptional behavioral health services for those most in need.

—Kevin Drollinger, President and Executive Officer


Did you know that 61% of Missouri counties do not have a single licensed psychiatric practitioner? Provident offers 2 Psychiatric Mental Health Nurse Practitioners (PMHNP) with services available 5 days a week.

72% of Afterschool parents report improved mental health & wellbeing for their child.

Provident is the only St. Louis agency with coordinated psychiatric care, counseling, case management and 24/7 crisis services.

In 2019, 70 clients were served at the Mary Ryder Home.

98% of Afterschool children feel safe and cared for in the Afterschool Program.

Provident served a total of 49,239 clients in 2019.

746 total Afterschool clients served in 2019.

71% of clients report a reduction of suicidal urges following counseling services.

46,344 crisis services clients served in 2019.

71% of Afterschool parents report improved mental health & wellbeing for their child.

Provident served a total of 49,239 clients in 2019.

2,079 clients served by psychiatric and counseling services in 2019.

89% of ladies at the Mary Ryder Home maintain or improve their mood.

81% maintain or improve their social functioning.

93% of hotline callers report feeling better after talking to a crisis worker.
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**Revenues & Expenses**

**2019 Revenues**

- United Way: $1,679,557
- Foundations: $559,696
- Corporations: $290,737
- Individuals: $655,589
- State/Local Government*: $1,430,652
- Federal Government: $52,257
- Fee for Service: $699,219
- Total: $5,367,707

*Children’s Service Fund $826,363  
ARCHS $604,289

**2019 Expenses**

- Counseling: $1,917,939
- Afterschool: $710,390
- Life Crisis Services: $1,202,692
- Management & General: $911,714
- Fundraising: $349,124
- Total: $5,091,859

- Operating Surplus: $275,848
- Investment Gain (Loss) in Excess of Amounts Designated for Operations: $398,193
- Pension-Related Changes: $28,907
- Loss on Disposal of Fixed Assets: (0)
- Total Beginning Net Assets: $1,430,652
- Total Ending Net Assets: $1,245,419
- Change in Net Assets: $702,947

Financial information is based on unrestricted net assets.

Financial data excludes 2019 Mary Ryder Home data.
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