



Our Mission

Building brighter futures through exceptional behavioral health services, especially for those with the greatest need.



“Provident Behavioral Health has been a source of support and care in this community for 160 years. We truly make a measurable difference to

those we serve each and every day, and we have no intention of slowing down. We have increased the ways in which we serve so we can truly meet the needs of every individual, no matter what their situation may be.”

—Jack Lay, Board Chair



“Providing exceptional services for those most in need is what Provident Behavioral Health does best.

This has been our legacy through the decades, and will continue to be our vision for decades to come. We experienced tremendous growth in our service reach this past year, all in the name of increasing access to exceptional behavioral health services for those most in need.”

—Kevin Drollinger,
President and Executive Officer

The People We Serve

CRISIS SERVICES

The man on the other end of the line is panicked, sharing irrational thoughts interspersed with cries of anguish. He’s had a hard year that has included job loss and the stress of the pandemic, plus difficulty managing his decades-long struggle with anxiety. He’s talking about his plans for suicide.

COUNSELING AND PSYCHIATRIC SERVICES

A young woman sits in her therapist’s office and hangs her head in exhaustion. She was in high school when the Michael Brown case happened and is feeling dread settling into the pit of her stomach during the recent social unrest in the community. She frequently wakes up wondering, “What will tomorrow bring?”

AFTERSCHOOL PROGRAM

A six year old in a Spiderman t-shirt raises his hand as he sits among his friends who also stay after school to have a safe place to be until they go home. The Afterschool employee has just asked what they would like to choose as the focus of their community improvement project, which made him think of the mommies and grandmamas who cried in the street last fall when a neighbor child was caught in crossfire.

“Let’s make a poster about how we can be superheroes and keep each other safe.”

MARY RYDER HOME

A seventy year-old woman has just finished her meal. She heads up to the medication room to get her afternoon dose before her afternoon appointment with the eye doctor. Later, she’ll join her book club and other planned activities. As she lays down that night she thinks back to previous group homes and even a brief time when she was homeless, and she asks herself “Where would I be without this home?”

Making a measurable difference in the lives of those we serve



98%
of Afterschool
children feel safe
and cared for in
the Afterschool
Program

Provident served
a total of
49,239
clients in 2019

93%
of hotline callers
report feeling
better after talking
to a crisis worker

Did you know that 61%
of Missouri counties
do not have a single
licensed psychiatric
practitioner?

Provident offers **2**
Psychiatric Mental Health
Nurse Practitioners
(PMHNP) with services
available **5 days a week**

746
total Afterschool
clients served
in 2019

46,344
crisis services
clients served
in 2019

Provident is the only
St. Louis agency
with coordinated
psychiatric care,
counseling, case
management and
24/7 crisis services

In 2019,
70
clients were served
at the Mary
Ryder Home.



71%
of clients report
a reduction of
suicidal urges
following
counseling
services



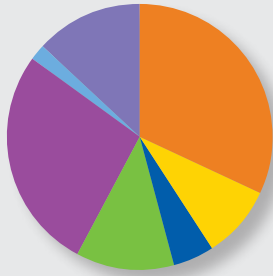
72%
of Afterschool
parents report
improved mental
health & wellbeing
for their child.

2,079
clients served by
psychiatric and
counseling services
in 2019

89%
of ladies at the Mary Ryder Home
maintain or improve their mood
81%
maintain or improve their social functioning

Revenues & Expenses

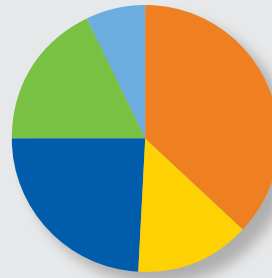
2019 Revenues



United Way	\$1,679,557
Foundations	\$559,696
Corporations	\$290,737
Individuals	\$655,589
State/Local Government*	\$1,430,652
Federal Government	\$52,257
Fee for Service	\$699,219
Total	\$5,367,707

*Children's Service Fund \$826,363
ARCHS \$604,289

2019 Expenses



Counseling	\$1,917,939
Afterschool	\$710,390
Life Crisis Services	\$1,202,692
Management & General	\$911,714
Fundraising	\$349,124
Total	\$5,091,859

Operating Surplus	\$275,848
Investment Gain (Loss) in Excess of Amounts Designated for Operations	\$398,193
Pension-Related Changes	\$28,907
Loss on Disposal of Fixed Assets	(0)
Total Beginning Net Assets	\$542,472
Total Ending Net Assets	\$1,245,419
Change in Net Assets	\$702,947

Financial information is based on unrestricted net assets.

Financial data excludes 2019 Mary Ryder Home data

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