



**Provident Inc.**  
**Life Crisis Services**  
2650 Olive Street  
St. Louis Missouri 63103  
(314) 647-3100 *business line*  
(314) 647-1762 *fax*

## **LCS CRISIS WORKER APPLICATION**

### **Description:**

Life Crisis Services (LCS) is one of the nation's oldest hotlines. We respond to over 100 calls a day from people experiencing all levels of crisis, including suicidal thoughts and intentions. In order that we prepare students to work the hotline with confidence, we provide a **mandatory** training session in Crisis Intervention. This training has been accredited by the American Association of Suicidology and will qualify you to respond to the most challenging of calls. The training consists of approximately 81 hours--44 hours of classroom training followed by 21 hours of "hands-on" training and 16 hours of online modules and take home tests. We want to make sure you are confident and prepared when working on the crisis lines and we feel the training will prepare you entirely. Please note that the majority (90-95%) of your experience at Life Crisis Services will be telephonic. Other opportunities include observing Survivors of Suicide support groups, participating in Community Education presentations and fairs, and providing support to users of our Feeling Kinda Blue website.

Hope After (graduate students only): Hope After case managers provide short-term structured case management to their case load by conducting assessments, developing a safety and treatment plan, working on co-created goals, link their clients with support in their communities, and use crisis skills as needed. Case Managers also may work with the client's health team to ensure comprehensive and high-quality care. Students who participate in Hope After will strengthen their oral and written communication skills by speaking with clients and keeping case notes, will develop a knowledge of local referrals and network with these referrals, will develop solutions to action plans in crisis situations, and will determine when termination or graduation is appropriate for clients. Students will be expected to hold a case load of 4-8 clients per 3 hour shift, and will be expected to contact their clients on a weekly basis by phone.

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Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Are you at least 18 years old?

**I WANT TO VOLUNTEER  OR I AM A STUDENT SEEKING PRACTICUM**

MASTER LEVEL  UNDERGRAD  # HOURS NEEDED \_\_\_\_\_

Through which school? \_\_\_\_\_

**Education:**

Current School(s):

School	Dates	Field	Degree

Completed Program(s):

School	Dates	Field	Degree

**EMPLOYMENT:**

**Current Employment:**

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Dates: \_\_\_\_\_ Position: \_\_\_\_\_

Responsibilities: \_\_\_\_\_  
\_\_\_\_\_



**EMERGENCY CONTACT INFORMATION:**

Name: \_\_\_\_\_

Relation: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

**VOLUNTEER EXPERIENCE:**

List organizations you are a member of and/or prior volunteer experience:

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Dates: \_\_\_\_\_ Position: \_\_\_\_\_

Responsibilities: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Dates: \_\_\_\_\_ Position: \_\_\_\_\_

Responsibilities: \_\_\_\_\_

Have you ever been convicted of a felony?  Yes  No

(Conviction will not necessarily disqualify an applicant)

If yes, please explain:

\_\_\_\_\_

Please list any health concerns or disabilities which may influence your learning experience:

\_\_\_\_\_

Will you need any special accommodations?  Yes  No



Have drugs or alcohol ever interfered with your working or volunteer experiences?

Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

**Training:**

The training at LCS is 81 hours total (including 9 hours of observations which are completed during the week between the two training weekends and 12 hours of consultations which are completed at least two weeks after the training). Training occurs over the course of two consecutive weekends from 9am to 5pm with a half hour lunch. All components of the training are mandatory. Training is considered a part of the interview process. At LCS, we respect your right to decide that LCS may not be the ideal placement for you, and we ask that you respect our right to make the same determination.

Would you be interested in participating in special projects and community education events prior to the beginning of training?  Yes  No

Volunteers are required to complete a minimum 12-month commitment, working at least one 3-hour shift per week. Practicum students are required to work their scheduled shifts until the second Sunday of the month in which you are expected to complete you placement.

Are you able to make this commitment?  Yes  No

Hours available per week? \_\_\_\_\_  
(Minimum of 3 hours per week required)

Length of expected service? \_\_\_\_\_  
(Minimum of 12 month commitment required for direct service)



## Available shifts are Monday-Sunday...

**7-9am; 9am-12pm; 12-3pm; 3-6pm; 6-9pm; and 9-11pm.**

In order to gain an understanding of your professional and personal experiences, and to determine your suitability for work on the crisis line, we must ask you for some rather personal information. All information you provide is strictly confidential and will not be shared with anyone other than the Volunteer & Practicum Coordinator and the Clinical Director at Life Crisis Services.

Have you ever attempted suicide? Please explain (when, method)  Yes  No

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Have you ever had a friend or loved one attempt or complete suicide?  Yes  No

Please explain (relationship, how long ago) \_\_\_\_\_

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Are you currently in therapy?  Yes  No

Counselor's Name: \_\_\_\_\_ Length: \_\_\_\_\_

(If you are currently in therapy, **we must have a written approval from your therapist** for you to work on the crisis line. Please attach a short letter of approval from your therapist to the application.)

Please check if you have utilized any of the following services within the last twelve months:

- |   |   |
|---|---|
| <input type="checkbox"/> Life Crisis Services | <input type="checkbox"/> Feeling Kinda Blue Website |
| <input type="checkbox"/> Provident Counseling | <input type="checkbox"/> Lifeline                   |

### Applicant's Statement:

I certify that answers given herein are true and complete to the best of my knowledge. I authorize investigation of all statements contained in this application at the discretion of Life Crisis Services. I understand that false or misleading information given in my application or during the interview(s) may result in dismissal as a volunteer/practicum student. I understand that for the



duration of my involvement with the Crisis Center, I may be asked by a staff member to withdraw or resign at any time. I understand that I am required to abide by all rules and regulations of Life Crisis Services.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

When complete, please email, mail, or fax your application as well as your resume along with a cover letter to:

Lisa Gunkel

Crisis Intervention Specialist

Life Crisis Services

Provident, Inc.

2650 Olive, St. Louis MO 63103

Direct 314.446.2867

Email: [lgunkel@providentstl.org](mailto:lgunkel@providentstl.org)